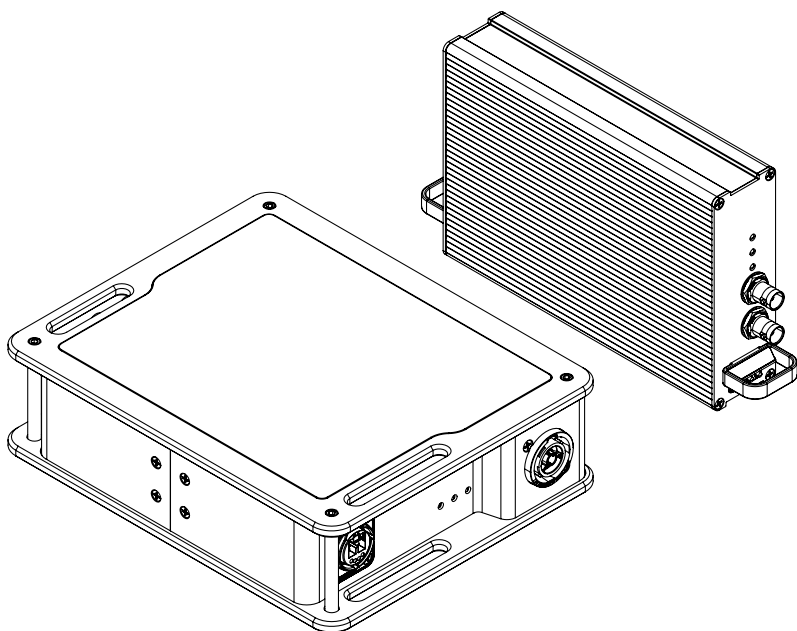

Theatrixx Converter

FIRMWARE UPDATE





Firmware Update Procedure

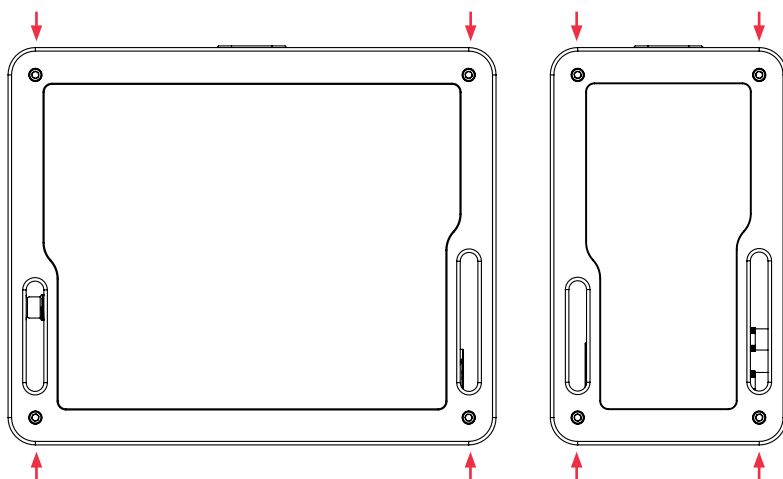
1. Download the updater utility

Updater Utility: [Theatrical CenterPro](#)

2. Open the unit

- **Standalone Converters:** Remove the four (4) screws from the top plate to access the internal micro-USB or USB-C connector.

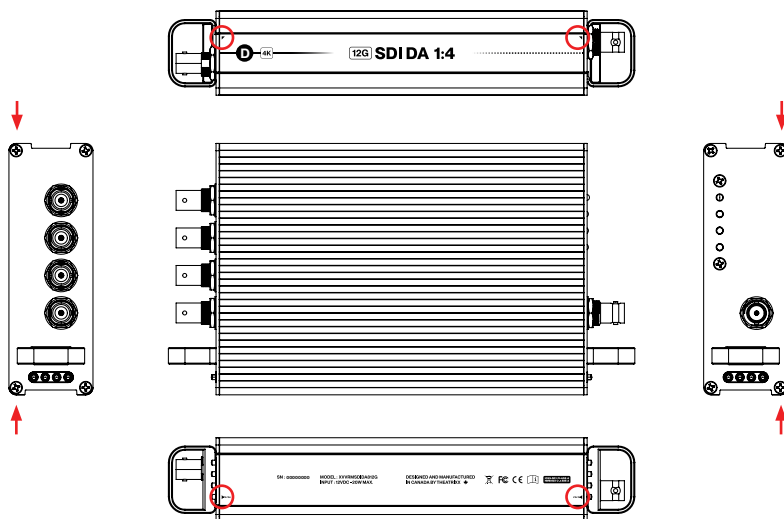
❗ A Hex 7/64 bit will be needed.





- **Reversible Module Converters:** Remove the four (4) screws marked with either a small white triangle or a screw icon. There are two on each side of the converter.

❗ Phillips #0 or #1 screwdriver will be needed.

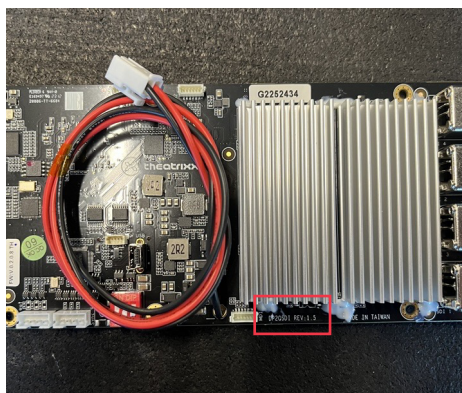
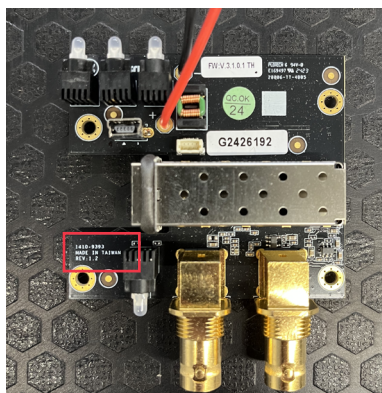


3. Locate the PCB's hardware revision

Throughout the product's lifecycle, several hardware revisions may be introduced to address issues, enhance performance, or accommodate discontinued components.

Identifying the hardware revision of your unit is essential to ensure you select the correct firmware.

❗ The hardware revision is labeled on the largest circuit board.






4. Download the Firmware


Make sure to identify the correct product and confirm the appropriate hardware revision before downloading the firmware.

Firmware Folder: [Theatrixx Converter Firmware](#)

 Installing the wrong firmware version may brick the device or cause permanent damage.


5. Initiate the update process

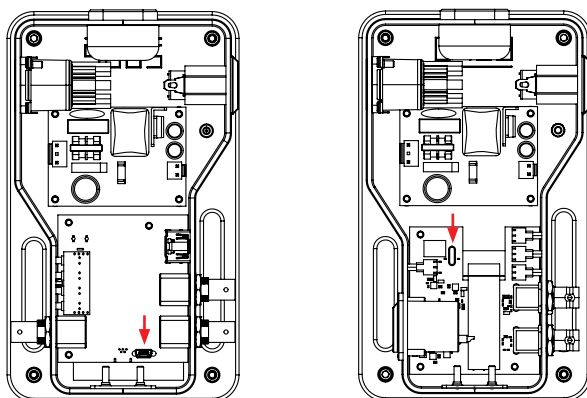
5.1 Launch the Updater Utility

 When you first launch the updater tool on your computer, it is normal to see only the Theatrixx logo. Additional menus will appear automatically once the computer detects a connected converter.



5.2 Connect the Micro-USB or USB-C cable from your computer to the the PCB.

 **Warning:** To prevent potential damage, always connect the USB cable before powering on the unit. On some models, the USB port is located near the power supply, and improper connection may pose a risk.





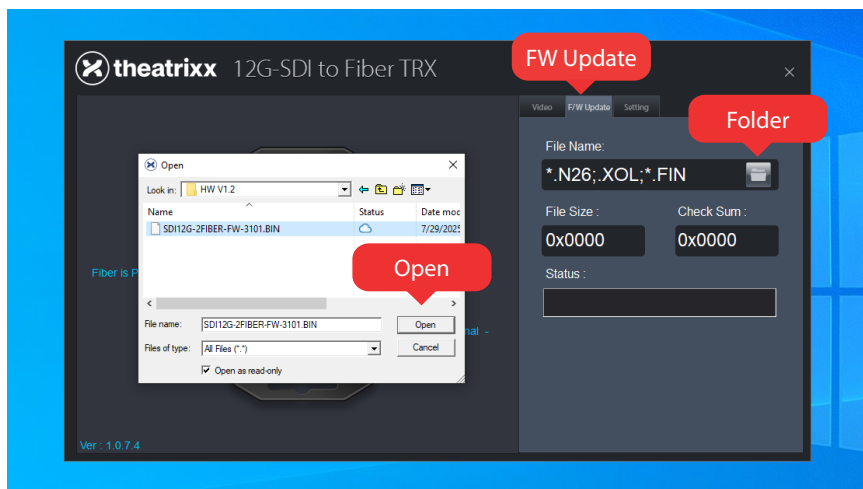
5.3 Power the device

For Standalone Converters, use the PowoerCON extension supplied with the device.

For the Reversible Module, you can use the 8-Bay Rackmount Frame to power up the unit while the converter is open. You can also use a 12V DC power source with a vertical connexion header with 2 position (B2P-VHO).

5.4 Select the Firmware

In the Firmware Update menu, select the Folder icon to select the FW.
Select the Firmware downloaded during Step 4 and click on Open and then Start



Once the update started, the status bar will indicate the progression of the update.

The unit will reboot once the update is completed, and the new Firmware Version will be display on the converter .



Support

For any additional information or if you encounter issues during or after the update, please contact the Theatrixx Service Team

Theatrixx HQ

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